

# Dipendra Niroula

## SOFTWARE QA INTERN | WEB & MOBILE TESTING

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### PROFESSIONAL SUMMARY

Final-year Information Technology student and Software QA Intern focused on reliable, high-quality web and mobile applications. Experienced in manual, functional, regression, smoke, UI, and API testing, with growing automation skills in Playwright, Postman/Newman, JMeter, and GitHub Actions.

### EXPERIENCE

#### QA Intern | Sociair | May 2026 – Present

Perform manual testing of web and mobile applications to validate functionality, usability, and user experience.

- Execute functional, regression, smoke, and UI testing across application modules.
- Identify, document, prioritize, and track defects with detailed reproduction steps and expected results.
- Test CRM call management, follow-up workflows, role-based access controls, filters, and call recording.
- Validate mobile recording playback, downloads, SMS functionality, and UI consistency.
- Collaborate with developers and stakeholders during testing cycles and release validation.

### TECHNICAL SKILLS

**Testing:** Manual Testing, Functional Testing, Regression Testing, Smoke Testing, UI Testing, API Testing, Bug Reporting, Test Documentation

**Tools & Technologies:** Playwright (Python), Postman, Newman, JMeter, JIRA, Git, GitHub, GitHub Actions, HTML5, CSS3, JavaScript, VS Code

**Test Automation:** Page Object Model, data-driven testing, API automation with Postman and Newman, CI/CD workflows with GitHub Actions

### CORE STRENGTHS

Cross-browser and responsive-layout verification • REST API validation • CRUD and backend verification • Data consistency checks • Clear defect communication

### EDUCATION

BEIT, Information Technology — Everest Engineering College, affiliated with Pokhara University | January 2022 – December 2026 (final year)